

Privacy Policy

The center respects your privacy. We seek to protect your privacy and comply with all applicable laws.

This privacy policy was last updated and is effective as of April 17th 2025.

Contact Us

If you have any questions about this document, please contact us at 703-354-7272.

To see the **Patient** Privacy Policy, go to the footer of the website homepage. Patients are provided an opportunity to read and obtain a copy of our Patient Privacy Policy.

Changes to the Terms

We reserve the right to revise the policy at any time by updating this posting. You agree to be bound by any such revisions and should periodically read and review the same.

If we change our policies, we will post those changes to this statement, the home page, and/or other places we deem appropriate so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

This policy applies to personal information. Once information is de-identified, it is no longer personal and not subject to this policy.

Collection of Information

We may request personal identification information from you in connection with your use of, or participation in, scheduling appointments, communications, requests for information or suggestions, visitors' requests for free products or services, or additional information (including via email to us, online live chats, and social media reviews/tags). In connection with other activities, services, or resources we make available on any of our sites. We only collect information that is reasonably related to and necessary for our services.

The information we collect may include name, street address, telephone number, email address, date of birth, donation information such as debit or credit card information, health information needed for making the appointment, and location of your device.

In all these cases, we will collect your personal identification information only if you voluntarily submit such information to us. We will never intentionally disclose any personal identification information about you as an individual user to any third party without your permission. We do not sell or otherwise share your data with third parties. Though we make every effort to preserve user privacy, we may need to disclose personal information wherein we have a good-faith belief that such action is

necessary to comply with a current judicial proceeding, a court order, or a legal process. We may share aggregated demographic information not linked to any personally identifiable with others.

This collected information includes what you voluntarily provide to us and may include information automatically sent by your device as you engage with this website (log data).

We and our service providers may automatically collect certain technical information from your computer or mobile device over time and across different websites when you use the sites using cookies or similar technologies, such as your internet protocol address, your browser type, your operating system, the pages you view on the sites, etc. This information allows us and our service providers to recognize you and personalize your experience if you return to the sites, to improve the sites and the services we provide, and to provide you with advertisements targeted to your interests.

Use of Information

The center may use, hold, and disclose information to customize your use of our website, to contact you, to utilize it for market research/analytics, to allow access to our website and social media platforms, to provide you with services, and to communicate with you about your appointment. In addition, we may aggregate data of our website visitors with other data from trusted resources.

Information Storage

Information is safely stored for the period we need to serve you properly. It will be deleted or de-identified after that time.

To Whom We Disclose Your Information

We may disclose the information we collect from or about you:

- to service providers who work on our behalf.
- as required by law.
- when required to protect our rights or your safety or the safety of others, or to detect, prevent, or respond to misuse of our sites.
- In a de-identified, aggregated form with other user data, to national affiliations or third parties for reporting and research purposes.

Parental Permission

Some of the information available on the sites concerns the topic of sex and may not be appropriate for children. Further, the sites are not directed to children under the age of 13 and we will not knowingly collect personally identifiable information from children under 13. We strongly recommend that parents participate in their children's exploration of the internet and any online services and use their browser's parental controls to limit the areas of the internet to which their children have access.

Security

These sites take commercially acceptable precautions to protect users' information from theft, loss, or modification. When users submit sensitive information via the sites, we make great effort to ensure their information is protected online and offline (although no form of electronic transmission is 100% secure).

When any registration/donor/appointment/chat form asks users to enter sensitive information (such as credit card numbers), that information is SSL encrypted. While we use SSL encryption to protect sensitive information online, we also aggressively protect user information offline. Only ministry employees who need the information to perform a specific job (for example, our billing clerk or a customer service representative) are granted access to personally identifiable information. Finally, the servers that store personally identifiable information are in a secure environment. If there is a data breach, we commit to compliance with applicable law.

Your Choices

The site may use cookies (data stored in the web browser for use on the website later). If you do not want the sites to collect information using cookies, you can set your web browser to reject cookies from the sites. If you wish to review or correct the contact information, we have on file for you or inform us how you wish your contact information to be used, please contact our staff using the contact information in this policy. When you contact us or otherwise submit content via the sites, if you desire to remain anonymous, you should not tell us your name. To protect your privacy, do not provide any information you think may identify you or others.

If you sign up for our email list, you will have the ability to opt out of the list. If any of the information we have is incorrect, please contact us using the contact details in this policy.

If there has been a possible breach, please contact us with the details and we will comply with applicable investigation and responses. You have the right to file a complaint with us and the proper regulatory agencies.